

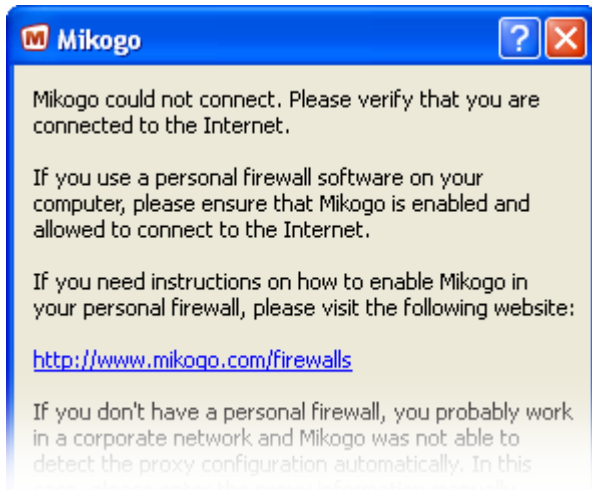
Mikogo & Personal Firewalls


- Windows Firewall

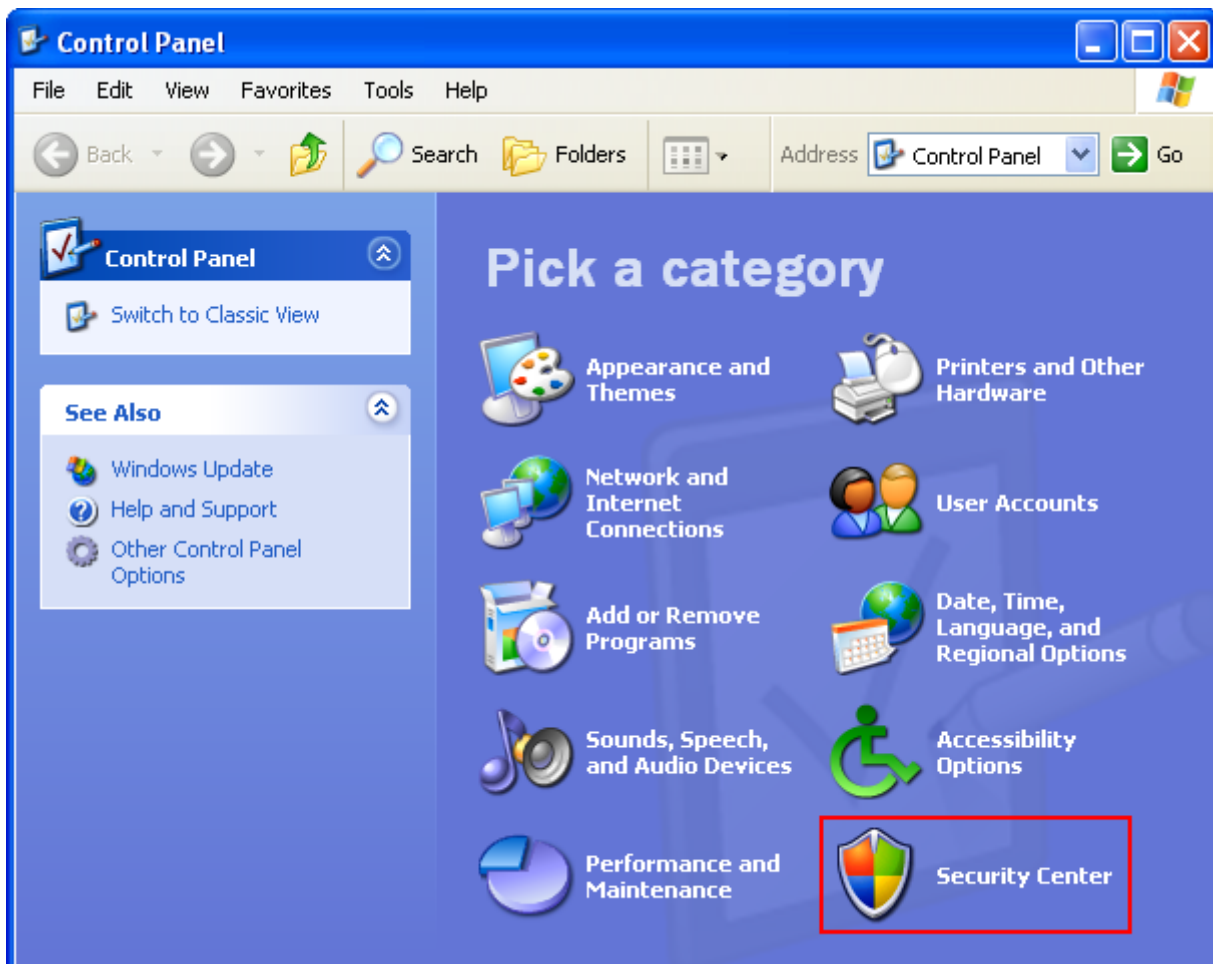


Create an Exception Rule

If you are using the Windows Firewall on your PC and are having trouble using the Mikogo software you might have to first create an **Exception Rule** for Mikogo. In case you receive the following message please proceed as described below.



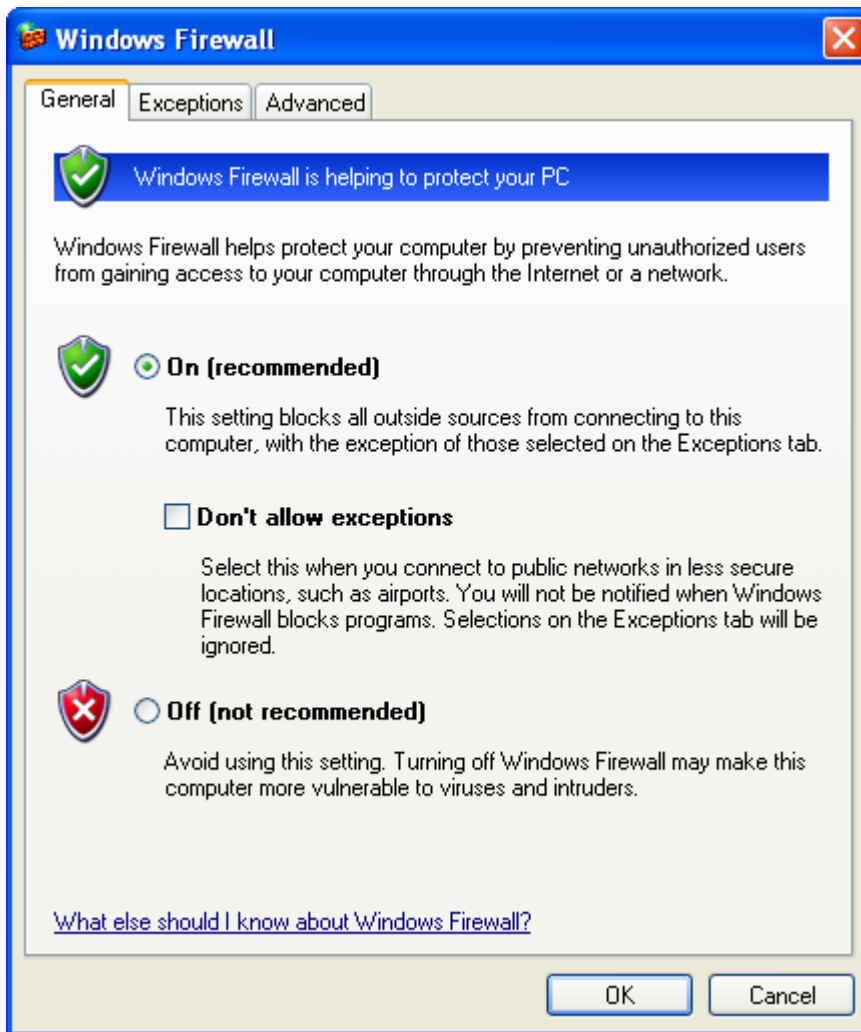
Click  and open the **Control Panel**. Click on Security Center in the lower-right corner of the Control Panel window.



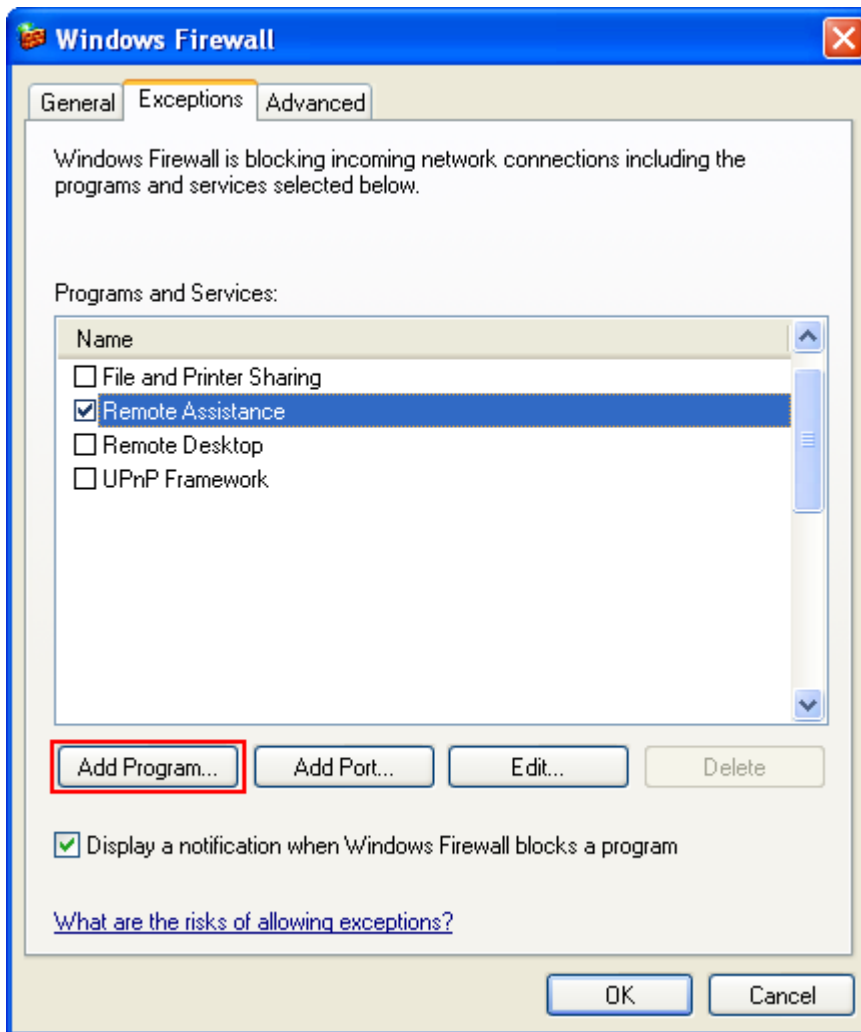
The Windows Security Center will open. Click on Windows Firewall.



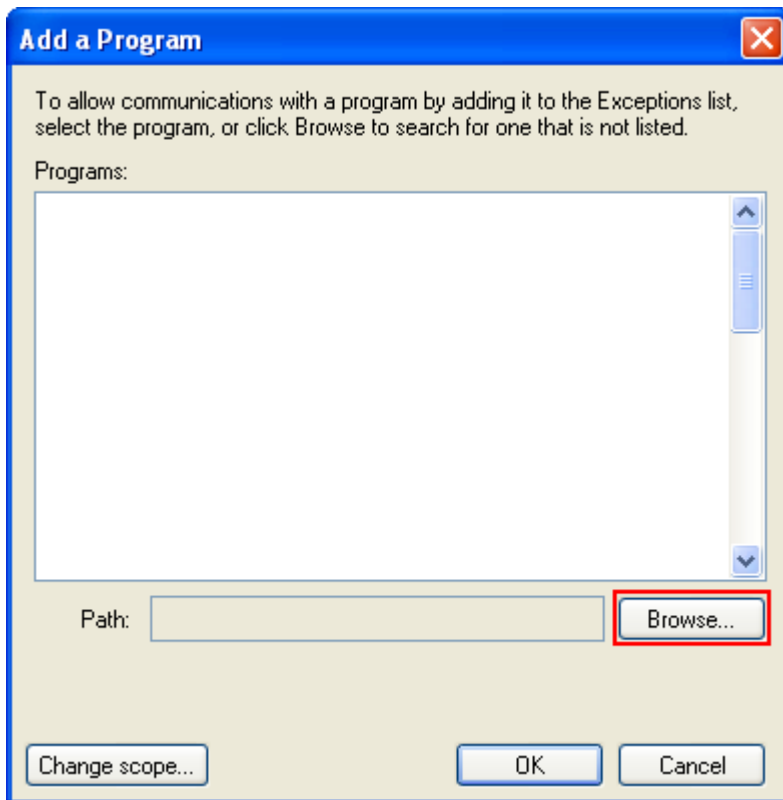
The Windows Firewall will open. Click on the Exceptions tab.



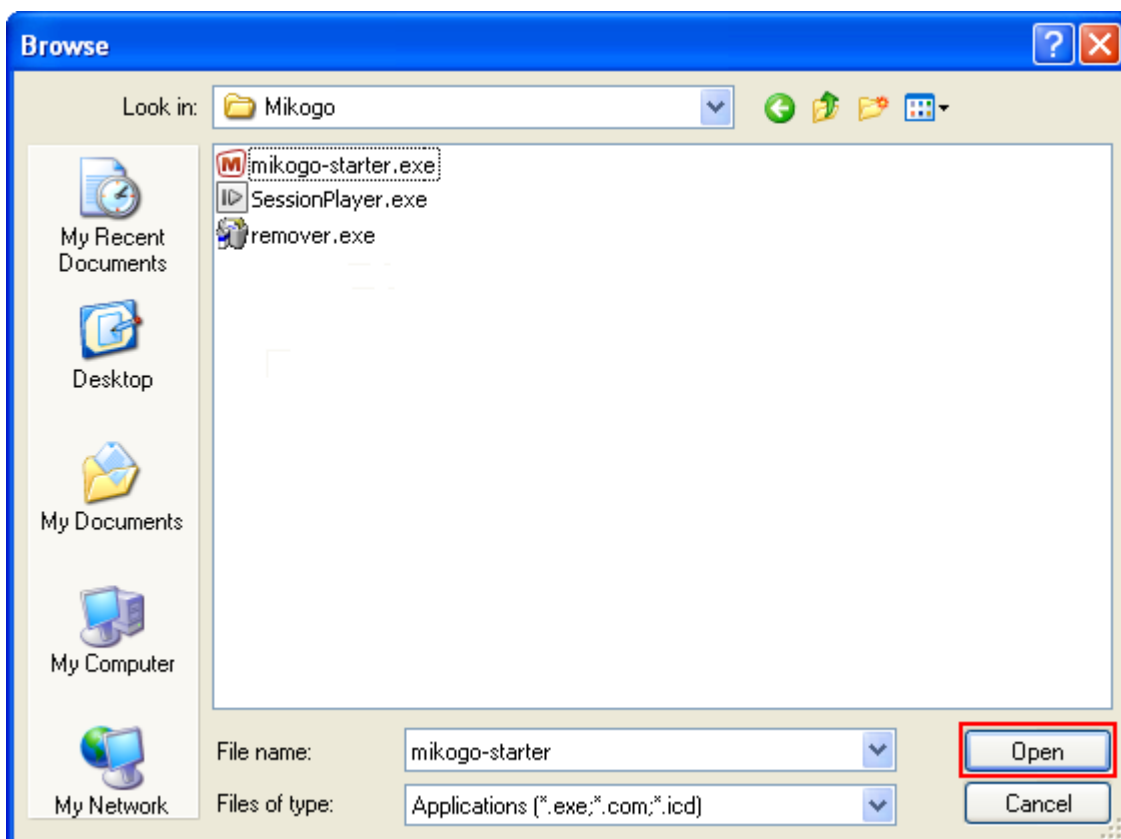
When you have the **Exceptions** tab open, click on Add Program.



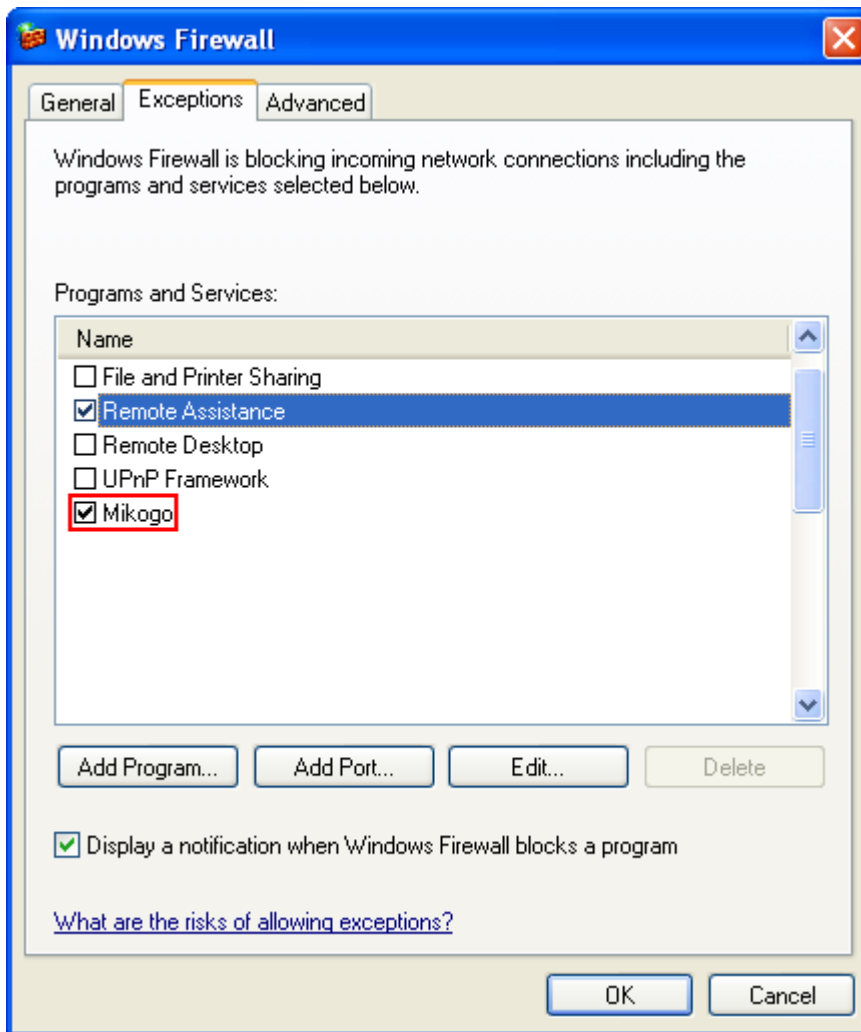
The Add Program window will open. Click on Browse.




Search for Mikogo, select the mikogo-starter executable and click Open.

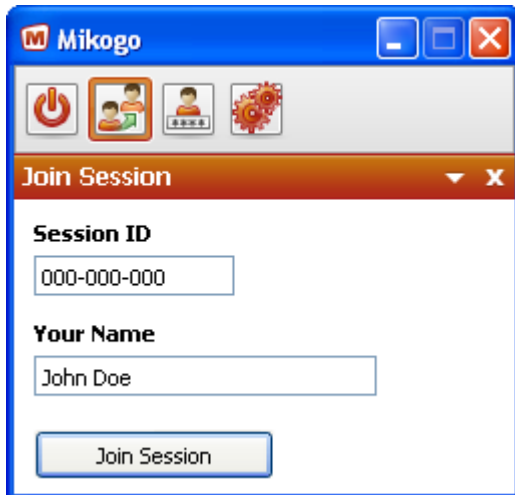


Mikogo will then appear in the Exceptions Tab. Click OK to close the Windows Firewall.



Run a Connection Test

Go to the Mikogo homepage and click on Join Session. When prompted enter 000-000-000 as the session ID and your name. Then click Join Session. Alternatively you can open the software on your computer. To do so, click on Start menu > Mikogo > Mikogo > to open and run the software. The panel will appear on your screen. Click on the  button and enter the 000-000-000 session ID and your name. Then click Join Session.



The following message will appear indicating that you can now connect to Mikogo:

