

Session Login Integration Guide

Invite Participants to Join Remote Support Sessions with Just One Click

The following guide walks you through how to set up Mikogo and your website for inviting participants to join your remote support sessions. The benefits of this are:

- you can embed the session login on your own website
- participants can join with just one-click

This is ideal for **remote support sessions** and a quick way to get a participant to join without entering a session ID.

Follow the steps below and use the provided HTML code to embed the Mikogo session login onto your website.


1. Create a session in the Scheduler

Don't worry about the date or time here – the important thing is your 9-digit session ID. Creating a scheduled session will save a session ID which you can use repeatedly. You will always use this session ID to start your remote support sessions.

2. Configure then copy/paste the code below into your website

Input the 9 digit session ID from the scheduler instead of '000000000' in the code below, your password (optional), and the name that you want your client to be displayed as in your Participant List ('ParticipantName'). A key to the values is at the end of the guide.

3. Set the Support Profile as the default profile

You can do this by pressing the  button at the bottom of the Profile Manager while the Support profile is highlighted.

4. Start a remote support session

Open your Scheduler, select your new scheduled session and double-click it. You should double-click on it within the Scheduler instead of using the Start Session button.

When your participant goes to your website and clicks on the "Join session" button they will be prompted to run the participant software. They will then instantly join your session and you will be viewing and controlling their computer.



Without a session password:

```
<!-- Mikogo Session Login Start - changed to one-Click version-->
<form method="POST" action="http://remote.mikogo.com/EN/start.aspx?">
<input type="hidden" name="sl" id="sl" value="en">
<input type="hidden" name="sid" id="sid" value="00000000">
<input type="hidden" name="sp" id="sp" value="">
<input type="hidden" name="sn" id="sn" value="ParticipantName">
<input type="hidden" name="cm" id="cm" value="1">
<table style="border:1px solid #5C5C5C;padding:10px;border-radius: 10px 10px 10px 10px;background:
#e7e7e7;font:normal 14px/1.43em arial, sans-serif;color:#555;">
<tr><td style="padding-bottom:5px;text-align:center;"><strong>Session Login</strong></td></tr>
<tr><td style="text-align:center;"><input type="submit" value="Join Session" id="btnSubmit"
name="btnSubmit" style="width:120px;"></td></tr>
<tr><td style="text-align:center;font-size: 10px; line-height: 17px;">powered by <a
href="https://www.mikogo.com/" target="_blank">Mikogo</a></td></tr>
</table></form>
<!-- Mikogo Session Login End -->
```

With a session password:

```
<!-- Mikogo Session Login Start - changed to one-Click version-->
<form method="POST" action="http://remote.mikogo.com/EN/start.aspx?">
<input type="hidden" name="sl" id="sl" value="en">
<input type="hidden" name="sid" id="sid" value="00000000">
<input type="hidden" name="sp" id="sp" value="Password">
<input type="hidden" name="sn" id="sn" value="ParticipantName">
<input type="hidden" name="cm" id="cm" value="1">
<table style="border:1px solid #5C5C5C;padding:10px;border-radius: 10px 10px 10px 10px;background:
#e7e7e7;font:normal 14px/1.43em arial, sans-serif;color:#555;">
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</table></form>
<!-- Mikogo Session Login End -->
```



Key to the values:

sl = session language ("en" is English)

sid = session ID (without hyphens/dashes)

sp = session password

sn = the participant's name which is displayed during the session

cm = connection method [1 - Connection Program (download, required for remote support); 2 - HTML viewer, for giving presentations]

