

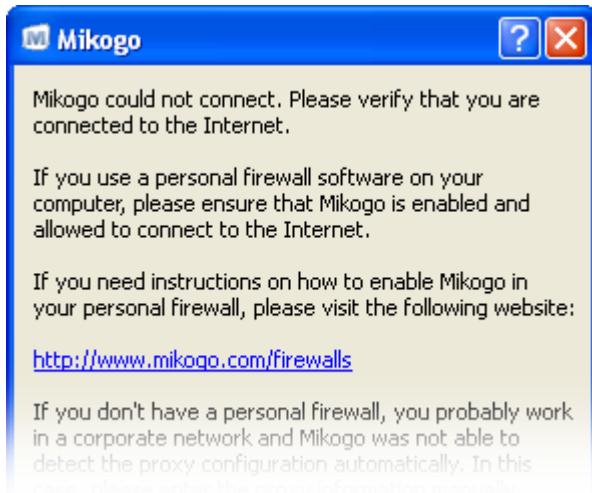
# Mikogo & Personal Firewalls

- G DATA



## Create an Exception Rule

If you use the G DATA Internet Security personal firewall on your PC and are having trouble using the Mikogo software you might have to first create an **Exception Rule** for Mikogo. In case you receive the following message please proceed as described below.



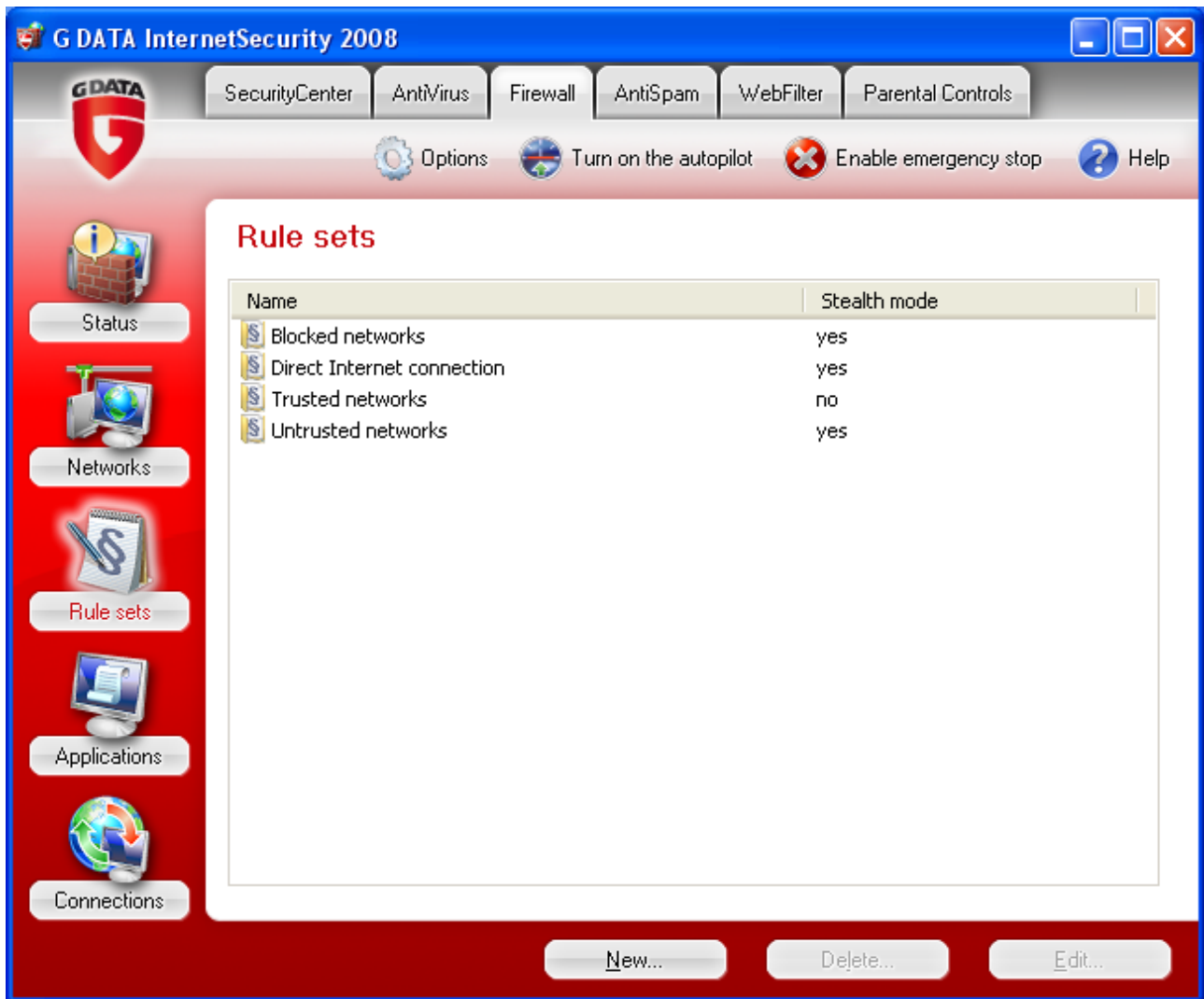
Click on the G DATA Internet Security icon  next to your computer clock.



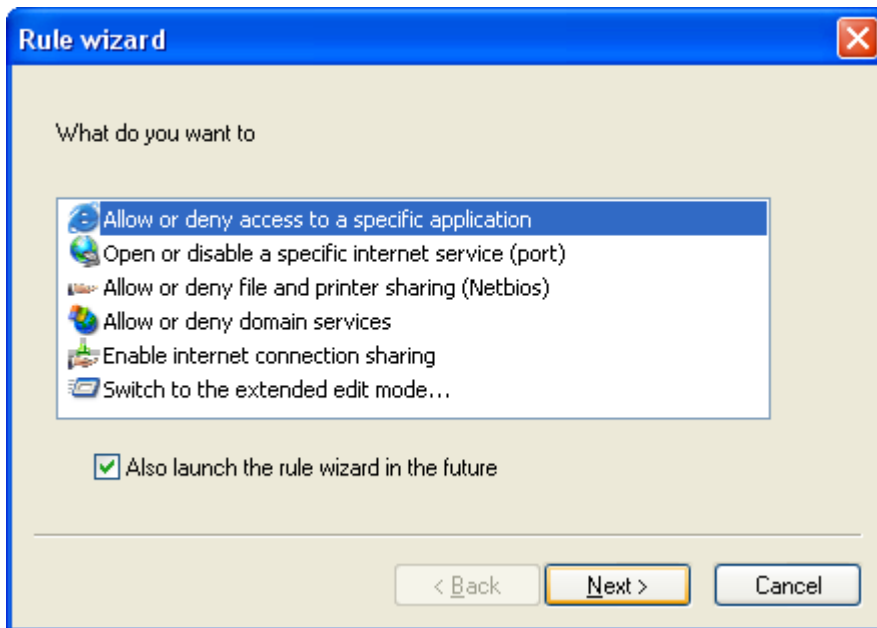
G DATA Internet Security main window will appear. Click on the **Firewall** tab. The G DATA Internet Security Firewall page will open. Click on **Rule sets** in the left-hand vertical menu.



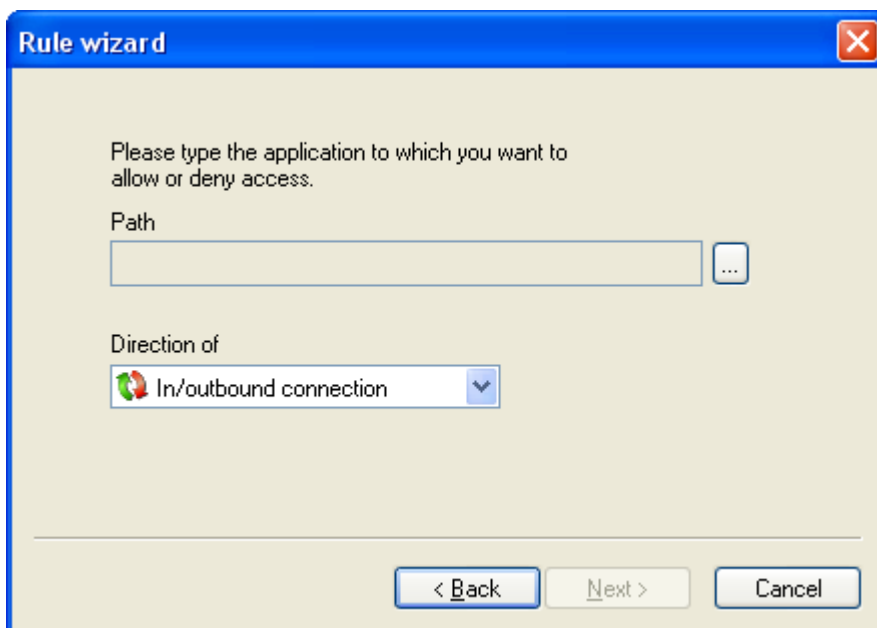
The G DATA Internet Security Rule sets list will open. Double-click on **Direct Internet Connection**.



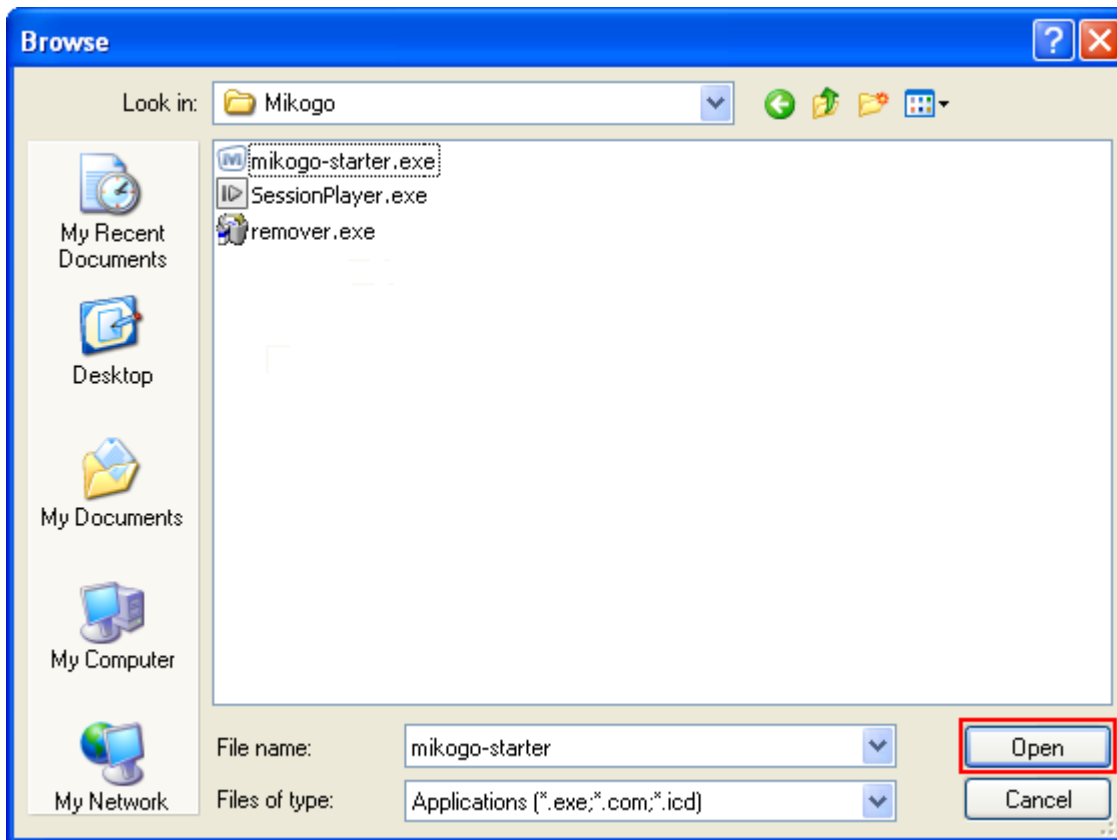
Please choose **Allow** or **Deny** access to a specific application and click Next.



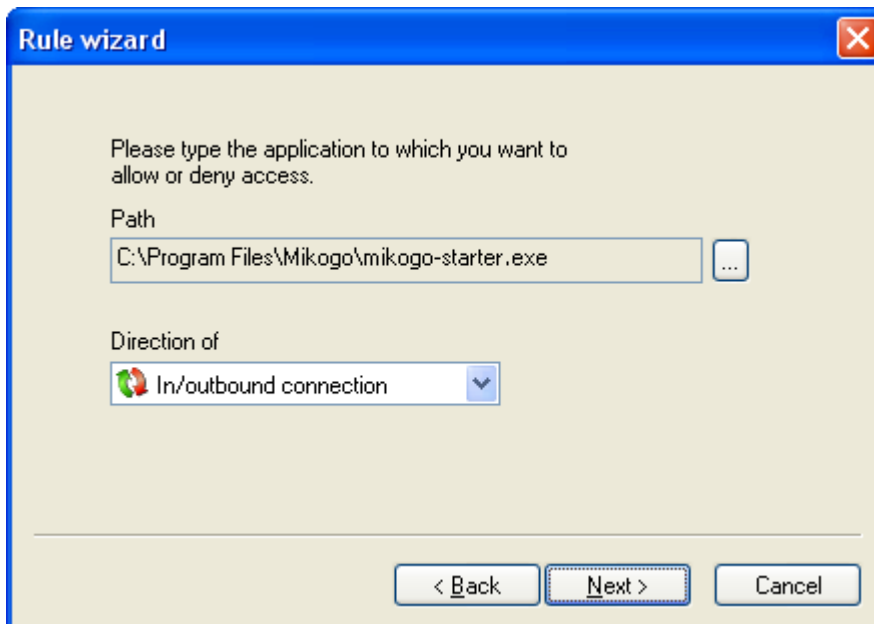
Make sure to choose In/outbound connection in the direction drop-down list.



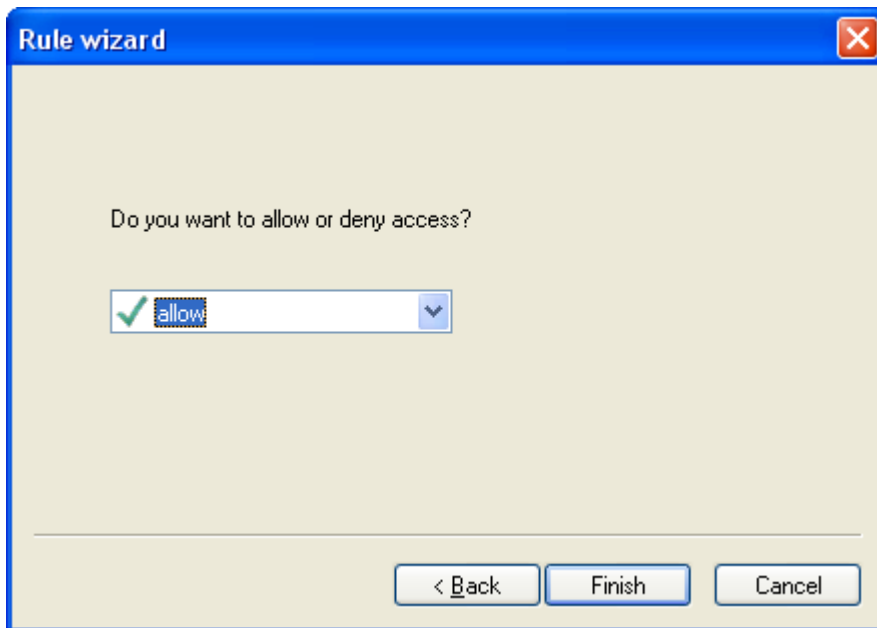
Under the **Path** field, browse for and select the mikogo-starter executable file and click Open.



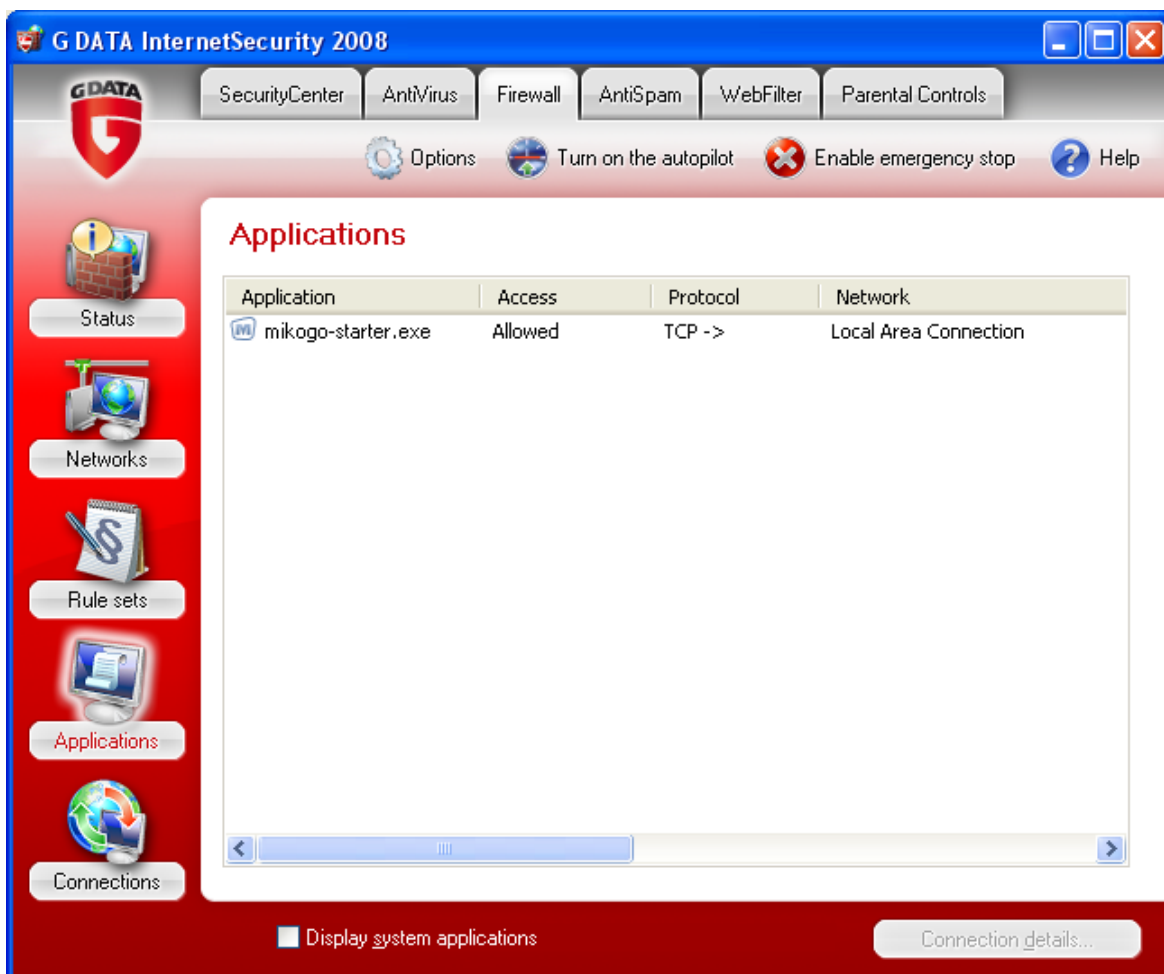
Then click **Next** when you return to the Rule wizard window.




Choose **Allow** and click **Finish**.

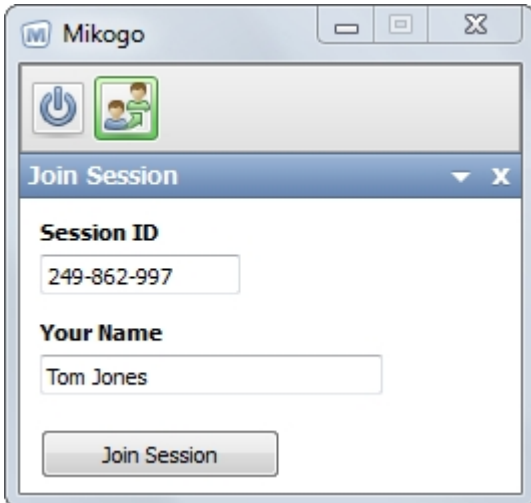


Mikogo is in the list of the allowed applications.



## Run a Connection Test

Go to the Mikogo homepage and click on Join Session. When prompted enter 000-000-000 as the session ID and your name. Then click Join Session. Alternatively you can open the software on your computer. To do so, click on Start menu > Mikogo > Mikogo > to open and run the software. The panel will appear on your screen. Click on the  button and enter the 000-000-000 session ID and your name. Then click Join Session.



The following message will appear confirming that you can establish a connection with Mikogo:

