



## Mikogo 4 New Features

With the release of Mikogo Version 4, we have introduced several new features and functionalities to the software, which are explained in detail below:

Overview of the new features:

- 1) User Interface
- 2) Chat
- 3) Multi-User Whiteboard
- 4) Languages
- 5) HTML Viewer
- 6) Disabling specific Features
- 7) Profile Manager
- 8) Multi-Monitor
- 9) Participant List
- 10) Remote Shortcuts

### **1) User Interface**

With Version 4, Mikogo gets a completely new design which will make handling the software even easier. With the new User Interface you are still able to use Mikogo as before and access the familiar menu that you know from Version 3.0. To open the old-style Mikogo menu, just right-click the M icon in the system tray on a PC, or on a Mac click the M icon in your menu bar.

### **2) Chat**

The Chat feature enables you to send messages to all or selected participants. The names of the participants appear in the assigned color to make identifying easier.

It is also possible for the organizer to disable group chat, this way the participants cannot chat with each other but with the organizer only.

### **3) Multi-User Whiteboard**

With Version 4 we improved the whiteboard. Now it is also possible for your participants to use the whiteboard on the presenter's screen without the need to take over remote control. The presenter decides who is allowed to use the whiteboard at any time.

Further features were added such as the possibility to save the whiteboard drawings as a screenshot, an annotation tool for including text fields in the drawing, as well as a laser pointer.



#### **4) Languages**

Via the Settings, you and your participants are now able to choose from over 30 different languages. With one download of the software all languages are available and you can change them at any time.

#### **5) HTML Viewer**

We have introduced our award-winning technology, the HTML Viewer, to Mikogo. The HTML Viewer provides participants with a new way of joining sessions, which does not involve downloading any software at all.

Participants can simply join via a web browser and view the presenter's screen in real-time directly from within their web browser. Note that because the HTML Viewer was designed for online presentations, there are some features unavailable to participants when they join from the HTML Viewer.

#### **6) Disabling specific Features**

It is possible with Version 4 to disable certain features that are not required. This enables you to customize Mikogo according to your specific requirements. It is possible to disable almost all features, such as chat, file transfer, session scheduler, remote control, switch presenter, etc.

The benefit of this new customization is that you can make sure, for example, that your sales team does not have the possibility to take remote control over the participant screen.

#### **7) Profile Manager**

This feature enables you to set a variety of different profiles. Profiles are a completely new Mikogo area, and allow you to create and save different profiles with different rights and features tailored for different use cases.

For example, you may create a "meeting profile" with high color quality screen sharing settings but no remote control. Then you might create a "support profile" for all your support sessions, which would of course include remote control but you might remove the whiteboard.

When selecting what you want in your customized profiles, you will be able to enable or disable certain features, set the quality of the transmission, select applications to be hidden (such as Desktop, Taskbar, etc) and you can set the initial viewing direction. This will give you the possibility to customize Mikogo for all of your use cases and prepare your own optimal Mikogo version.

#### **8) Multi-Monitor**

If you have 2 or more monitors attached to your computer, Mikogo's application selection allows you to select which monitor you want to show, or if you want to show all of them.

#### **9) Participant List**

Every participant as well as the organizer can select an individual color or set a status (emoticon) to, for example, show that a participant has a question or the presenter is going too fast/slow.



## **10) Remote Shortcuts**

In a support case, when you control the computer of a participant, you can now send shortcuts to the remote PC via a couple of buttons in the Mikogo interface. The shortcuts include Ctrl+ Shift+Esc, Alt+Esc, Win+E. This way you can ensure that the shortcuts are executed on the remote PC and not locally on your computer.