



Case Study - kRemtronicz



Mikogo - Supporting the
Web Design Industry

“One of the “must have”
tools available today”



kRemtronicz is a San Diego based company that prides itself in professional website design and development for its growing client base not only in its local area but also internationally. In addition to website design, kRemtronicz offers its clients services in Search Engine Optimization and IT support.

**“One of the “must have”
tools available today. We
believe Mikogo is definitely
as necessary as a computer
keyboard in today’s
Internet and all-about-
computers world!”**

E. Solé
President
kRemtronicz
<http://kremtronicz.com>

The Challenge

Solé had previously used remote support products in order to assist family members with computer problems but found them short of his needs. *“I was searching for an online tool that would be reliable but without all the configurations and complications that I had previously experienced in remote support tools.”*

The Solution

Mikogo instantly impressed Solé who realized that such a tool carried enormous benefits not only for private use, but more importantly for Web presentations and meetings with company clients. *“I first used Mikogo in a business situation with clients who needed to explain what they wanted to accomplish with their website. They could not believe how “cool” the setup, quality, and ease of use of the program was. After only using Mikogo once, they knew that switching to Mikogo for their own desktop sharing needs was imminent.”*

The Conclusion

While Solé initially used Mikogo for personal use, his company now uses the software for 100% of their desktop sharing sessions. *“With Mikogo you can approach your customers professionally while saving a lot of travel time - Thanks to Mikogo, this is what we now do at kRemtronicz. I’m continually recommending Mikogo - many people don’t know enough about computers to deal with configurations, but Mikogo’s ease of use makes it simple to accomplish what needs to be done without driving anyone crazy!”*

About Mikogo - Mikogo incorporates innovative desktop sharing technology to provide an easy-to-use free online meeting solution, welcoming everyone to high-quality online collaboration. The popular software tool is now used in over 180 countries, primarily by private users, freelancers and small businesses. Launched in 2007, Mikogo is provided by the renowned provider of web collaboration solutions, BeamYourScreen, whose product range consists of software solutions for online meetings, online presentations, and remote support. At present, more than 2000 corporate customers in over 40 countries worldwide are using the BeamYourScreen technology and benefiting from significantly reduced travel time and travel expenses.